

Rahul Gupta

Project Manager | Agile & AI - Enabled Delivery | Application Development | Data Engineering

Rahul_gupta7765@yahoo.com | +91 9873883742 | [Portfolio](#) | [LinkedIn Profile](#) | Delhi (India)

Project Manager with 15+ years of IT experience **and** 8+ years in end-to-end project management, **delivering large scale** Application Development, Data Engineering, and AI driven initiatives. **Proven expertise in** Agile, Hybrid, and SDLC-based delivery, **leading cross-functional and distributed teams, and ensuring delivery within** scope, schedule, and budget. **Strong in** stakeholder management, risk mitigation, resource planning, **and aligning technical execution with business outcomes. Recognized for** improving delivery predictability, margins, and operational efficiency.

PROJECT MANAGEMENT EXPERTISE

- Agile and Hybrid project management methodologies
- Project planning, monitoring, and execution control
- Budget, schedule, and resource planning and management
- Change management and scope control
- Risk identification, mitigation, and quality assurance
- Stakeholder collaboration and engagement
- Conflict resolution and issue management
- Client communication and expectation management
- Project governance, status reporting, and executive dashboards
- ISO 9001 quality processes and ISMS (ISO 27001) compliance support
- Audit coordination, process documentation, and control implementation

TOOLS & TECHNOLOGIES

- **Programming:** PHP, Python, JavaScript, jQuery, HTML, CSS, React JS, Web Services, Ajax, Vue.js
- **Databases:** MySQL, SQL
- **Dashboards & Data:** Power BI
- **CMS Platforms:** Magento2, WordPress, TYPO3, Joomla, Adobe ecommerce, Shopify, Drupal
- **Frameworks:** CodeIgniter, Laravel
- **Project, Reporting & Collaboration Tools:** MS Excel, Word, Jira, Asana, GIT, Source Tree, Visual Studio, Visual Studio Code, Azure ADO

CERTIFICATIONS

- Certified Sun Java 2010
- PHP Certified
- Certified Scrum Master (CSM)

PROFESSIONAL EXPERIENCE

Project Manager – Application Development & Data Engineering

DAMCO Solution Pvt Ltd. | February 2025 – Present

Database Warehousing (2025-26)

- Managing an **Agile/Scrum project with a 20 member cross-functional team**, ensuring consistent delivery and team alignment.
- Leveraging **Jira** for backlog management, sprint planning, task tracking, and progress visibility across all

releases.

- Leading **client communication and stakeholder engagement**, providing regular status updates and delivery forecasts.
- Leading resource planning and allocation, optimizing utilization while balancing delivery priorities.
- Participating in **solution exploration and technical discussions** to deliver increased value to the client and product.
- Implemented **process improvements and continuous improvement practices**, enhancing delivery efficiency and predictability.
- Proactively handling **conflict resolution and issue management** to maintain team productivity and morale.
- Improved **project margins by 10%** through better planning, utilization, and execution control.
- Managing **release schedules and timelines**, using **burndown/burnup charts and velocity tracking**.

Parent Teacher & Waste Tracking Mobile Application (2025)

- Managing **two mobile application** projects with a **5+ member team**, covering resource planning, SOW management, budget control, and delivery timelines.
- Ensuring on time, within budget delivery through structured **change request management** and proactive **stakeholder communication**.
- Achieving **100% CSAT** through regular client updates, engagement, and risk mitigation.

Assistant Program Manager

JindalX | January 2017 – January 2025

- Led end-to-end PHP-based projects using agile methodologies, providing technical oversight and solution direction, achieving 100% on time delivery.
- Owned **roadmap planning, scheduling, milestone tracking, and releases** using Jira, improving project **delivery efficiency by 25%**.
- Managed a **20+ member cross-functional team**, tracking performance through **KPIs and OKRs**, increasing team productivity by **20%**.
- Facilitated **brainstorming and conflict resolution sessions**, introducing new solutions that contributed to **10% cost optimization** across projects.
- Ensured continuous **stakeholder engagement and alignment**, maintaining **high satisfaction levels** and repeat business opportunities.
- Delivered **AI driven solutions**, including an **AI based RCM platform** and **AI powered Knowledge Management System**, contributing to **revenue growth of \$1M+** for the organization.
- Established delivery governance, executive reporting, and release health dashboards to improve decision-making.
- Supported ISO 9001 and ISMS (ISO 27001) initiatives, including process documentation, audit readiness, and compliance activities.

Web Developer

Anton Paar India Pvt Ltd | October 2014 – January 2017

- Developed **TYPO3 applications**, including **custom extensions and templates**, aligned with defined **business and functional requirements**.
- Managed assigned work items using **Jira**, including **task tracking, timelines, status updates, and due dates**, to ensure on time delivery.
- Delivered **TYPO3 training and knowledge sharing sessions** for team members and collaborated with **UI/UX and design teams** to deliver customer aligned solutions.

Web Developer

Rechner Info System Pvt Ltd | March 2012 – September 2014

- Built **PHP based web applications** using HTML, CSS, JavaScript, and MySQL.

- Integrated UI designs into functional web pages while maintaining performance and usability standards.
- Supported UI/UX teams by resolving design-to-code gaps and improving frontend stability.

Web Developer

Vinove Software & Services Pvt Ltd | June 2011 – February 2012

- Developed and maintained **Joomla and WordPress web applications**, collaborating closely with **UI/UX designers** to ensure **on time delivery** and adherence to **business and technical requirements**.
- Integrated **social media APIs** into Joomla and WordPress platforms to enhance **user engagement, platform functionality**, and **social media connectivity**.
- Customized and enhanced **Joomla and WordPress plugins and modules** to extend CMS platform functionality and meet client specific business requirements.

Jr. Programmer

Futuristic Services | June 2010 – May 2011

- Developed and delivered dynamic **websites and web applications** for multiple clients, including Job Portal and Art Gallery platforms.

RECENT PROJECTS

- **Database Warehousing** – In Progress
- **Student-Parent Mobile Application** – In Progress
- **AI Powered RCM Platform** – Delivered
- **Knowledge Management System** – Delivered

ACADEMIC QUALIFICATIONS

- GNIIT Diploma (NIIT) – 2010
- B.Com (Delhi University), Delhi – 2008
- 12th (CBSE), Delhi – 2005
- 10th (CBSE), Delhi – 2004