

# Rahul Gupta

Project Manager | Agile & AI - Enabled Delivery | Application Development | Data Engineering

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**Project Manager with 15+ years of IT experience and 8+ years in end-to-end project management, delivering large scale Application Development, Data Engineering, and AI driven initiatives. Proven expertise in Agile, Hybrid, and SDLC-based delivery, leading cross-functional and distributed teams, and ensuring delivery within scope, schedule, and budget. Strong in stakeholder management, risk mitigation, resource planning, and aligning technical execution with business outcomes. Recognized for improving delivery predictability, margins, and operational efficiency.**

## PROJECT MANAGEMENT EXPERTISE

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- Agile and Hybrid project management methodologies
- Project planning, monitoring, and execution control
- Budget, schedule, and resource planning and management
- Change management and scope control
- Risk identification, mitigation, and quality assurance
- Stakeholder collaboration and engagement
- Conflict resolution and issue management
- Client communication and expectation management
- Project governance, status reporting, and executive dashboards
- ISO 9001 quality processes and ISMS (ISO 27001) compliance support
- Audit coordination, process documentation, and control implementation

## TOOLS & TECHNOLOGIES

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- **Programming:** PHP, Python, JavaScript, jQuery, HTML, CSS, React JS, Web Services, Ajax, Vue.Js
- **Databases:** MySQL, SQL
- **Dashboards & Data:** Power BI
- **CMS Platforms:** Magento2, WordPress, TYPO3, Joomla, Adobe ecommerce, Shopify, Drupal
- **Frameworks:** CodeIgniter, Laravel
- **Project, Reporting & Collaboration Tools:** MS Excel, Word, Jira, Asana, GIT, Source Tree, Visual Studio, Visual Studio Code, Azure ADO

## CERTIFICATIONS

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- Certified Sun Java 2010
- PHP Certified
- Certified Scrum Master (CSM)

## PROFESSIONAL EXPERIENCE

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### *Project Manager – Application Development & Data Engineering*

DAMCO Solution Pvt Ltd. | February 2025 – Present

#### **Database Warehousing (2025-26)**

- Managing an Agile/Scrum project with a 20 member cross-functional team, ensuring consistent delivery and team alignment.
- Leveraging Jira for backlog management, sprint planning, task tracking, and progress visibility across all

releases.

- Leading **client communication and stakeholder engagement**, providing regular status updates and delivery forecasts.
- Leading resource planning and allocation, optimizing utilization while balancing delivery priorities.
- Participating in **solution exploration and technical discussions** to deliver increased value to the client and product.
- Implemented **process improvements and continuous improvement practices**, enhancing delivery efficiency and predictability.
- Proactively handling **conflict resolution and issue management** to maintain team productivity and morale.
- Improved **project margins by 10%** through better planning, utilization, and execution control.
- Managing **release schedules and timelines**, using **burndown/burnup charts and velocity tracking**.

### **Parent Teacher & Waste Tracking Mobile Application (2025)**

- Managing **two mobile application** projects with a **5+ member team**, covering resource planning, SOW management, budget control, and delivery timelines.
- Ensuring on time, within budget delivery through structured **change request management** and proactive **stakeholder communication**.
- Achieving **100% CSAT** through regular client updates, engagement, and risk mitigation.

### **Assistant Program Manager**

**JindalX** | January 2017 – January 2025

- Led end-to-end PHP-based projects using agile methodologies, providing technical oversight and solution direction, achieving 100% on time delivery.
- Owned **roadmap planning, scheduling, milestone tracking, and releases** using Jira, improving project **delivery efficiency by 25%**.
- Managed a **20+ member cross-functional team**, tracking performance through **KPIs and OKRs**, increasing team productivity by **20%**.
- Facilitated **brainstorming and conflict resolution sessions**, introducing new solutions that contributed to **10% cost optimization** across projects.
- Ensured continuous **stakeholder engagement and alignment**, maintaining **high satisfaction levels** and repeat business opportunities.
- Delivered **AI driven solutions**, including an **AI based RCM platform** and **AI powered Knowledge Management System**, contributing to **revenue growth of \$1M+** for the organization.
- Established delivery governance, executive reporting, and release health dashboards to improve decision-making.
- Supported ISO 9001 and ISMS (ISO 27001) initiatives, including process documentation, audit readiness, and compliance activities.

### **Web Developer**

**Anton Paar India Pvt Ltd** | October 2014 – January 2017

- Developed **TYPO3 applications**, including **custom extensions and templates**, aligned with defined **business and functional requirements**.
- Managed assigned work items using **Jira**, including **task tracking, timelines, status updates, and due dates**, to ensure on time delivery.
- Delivered **TYPO3 training and knowledge sharing sessions** for team members and collaborated with **UI/UX and design teams** to deliver customer aligned solutions.

### **Web Developer**

**Rechner Info System Pvt Ltd** | March 2012 – September 2014

- Built **PHP based web applications** using HTML, CSS, JavaScript, and MySQL.

- Integrated UI designs into functional web pages while maintaining performance and usability standards.
- Supported UI/UX teams by resolving design-to-code gaps and improving frontend stability.

#### ***Web Developer***

**Vinove Software & Services Pvt Ltd** | June 2011 – February 2012

- Developed and maintained **Joomla** and **WordPress web applications**, collaborating closely with **UI/UX designers** to ensure **on time delivery** and adherence to **business and technical requirements**.
- Integrated **social media APIs** into Joomla and WordPress platforms to enhance **user engagement, platform functionality, and social media connectivity**.
- Customized and enhanced **Joomla and WordPress plugins and modules** to extend CMS platform functionality and meet client specific business requirements.

#### ***Jr. Programmer***

**Futuristic Services** | June 2010 – May 2011

- Developed and delivered dynamic **websites and web applications** for multiple clients, including Job Portal and Art Gallery platforms.

### **RECENT PROJECTS**

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- **Database Warehousing** – In Progress
- **Student-Parent Mobile Application** – In Progress
- **AI Powered RCM Platform** – Delivered
- **Knowledge Management System** – Delivered

### **ACADEMIC QUALIFICATIONS**

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- GNIIT Diploma (NIIT) – 2010
- B.Com (Delhi University), Delhi – 2008
- 12th (CBSE), Delhi – 2005
- 10th (CBSE), Delhi – 2004